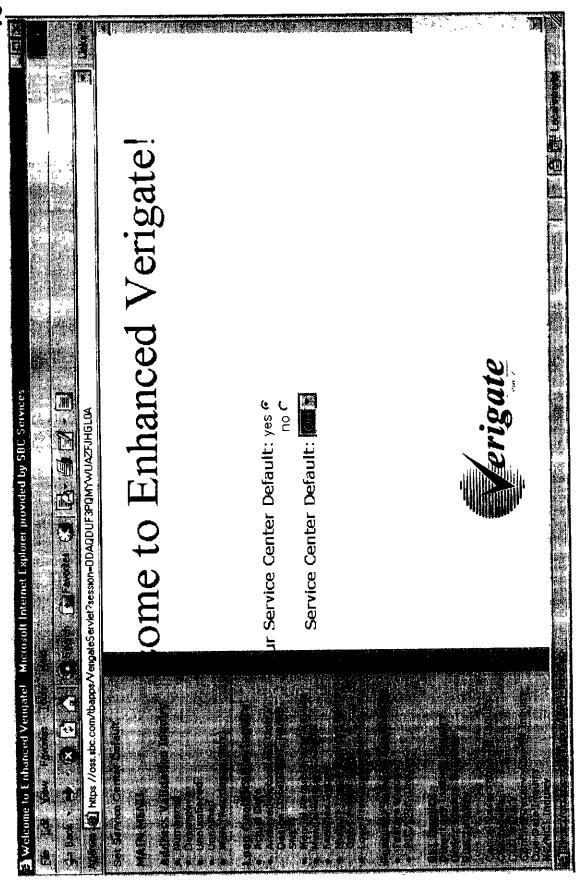
A STATE OF THE PARTY OF THE PAR	uity - Microsoft Internet Explorer provided by SBC Services	
	# Inch 1886 (a) (C Seach To	
	com/tbapps/LQI_i_ActArch8yAddr.jsp?hdn_TXACT=A&hdn_SH0W=0&hdn_SH0W1=1&hdn_Menu=A&rbtnlqChoice=Address	<u> </u>
Le rigate	Loop Qualification l	nquiry
	 Actual Loop Qualification by Address? (Address Validation Required) Actual Loop Qualification on existing service? (Existing WTN required) 	
The state of the s	Service Center (SC1): WI! Spectrum Mgmt Classes (SMC): 5	
	Reset Reset	
	⊗ 2002 2003 SBC Properties, L.P. All rights reserved	

WI Loop Qualification - 3



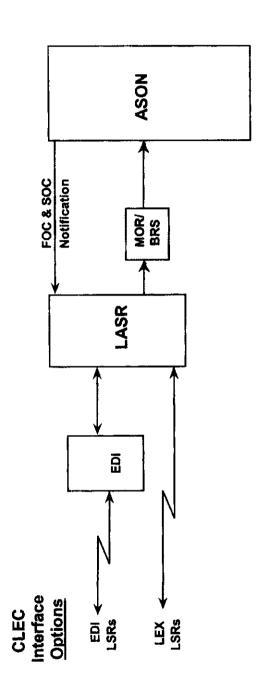
OH CSI Customer Service Inquiry - 1

Ordering / Provisioning

- LEX LSR <u>EX</u>change System (WEB-Toolbar)
- EDI Electronic Data Interchange



CLEC Ordering Options



NOTE: Denotes all types of orders Resale & UNE



July 24, 2003

LEX

- 13-state GUI (Web-Toolbar platform) no development required for CLECs
- Based upon national OBF / LSR guidelines
- Commercial volumes
 - May 2003 More than 60,000 Service Orders
 - Cumulative (from 6/02) More than 630,000
 Service Orders

These volumes represent the SBC Midwest regional interface volumes which include CLEC transactions in Mi, IL, IN, OH and WI.



EDI

- 13-state "Gateway" app-to-app that can be integrated with EDI / CORBA
- Conforms to OBF/TCIF national guidelines
- Commercial volumes
 - May 2003 More than 680,000 Service Orders
 - Cumulative (from 6/02) More than 6.7
 Million Service Orders

These volumes represent the SBC Midwest regional interface volumes for trouble tickets created by CLECs in MI, IL, IN, OH & WI.



REDACTED - FOR PUBLIC INSPECTION

REDACTED - FOR PUBLIC INSPECTION

Maintenance and Repair

- EBTA 13-state GUI system on Web-Toolbar
- EBTA App-to-App
- Commercial volumes
 - May 2003 More than 73,000
 CLEC Trouble Tickets
 - Cumulative (from 6/02) More than 560,000 CLEC Trouble Tickets



These volumes represent the SBC Midwest regional interface volumes for trouble tickets created by CLECs in MI, IL, IN, OH & WI.